Senior Farmers' Market Nutrition Program Questions for FAQ Sheet

(by June 13, 2007)

- ❖ Which agencies have received their coupons? All Agencies should have coupons
- ❖ Which agencies have an AmeriCorps worker already in place? Area 1,2,4,10, 12, 13, 16
- ❖ Which agencies are still recruiting AmeriCorps worker? Area 3, 5, 7, 9, 11, 14, 15
- ❖ Which agencies declined an AmeriCorps worker? 6 & 8
- ❖ When is the deadline to get someone signed up to be an AmeriCorps worker? June 18, 2007
- ❖ If the worker I recruited finds another job, will I get another one? If the current AmeriCorps member has completed 15% of the required hours or more, you will not be eligible for a new member.
- ❖ How many hours does the worker have to complete and what period of time does that cover? 675 hours by December 31, 2007
- ❖ Are we guaranteed an AmeriCorps worker for next year's program? No!
- ❖ If I decline a worker this year, will I be able to get one next year? Dependent upon funding.
- Can a worker perform other tasks or duties at our agency that are not related to SFMNP? Tasks and duties must be in coordination with the Host Site Agreement and the Job Description submitted
- ❖ When will the SFMNP brochures be printed and sent to us? In printing
- ❖ We have only received draft copies of paperwork and the program has started, when will we receive the final copy? If you do not have a final copy, contact Lisa Sims, a copy will also be posted to the ISDH, Community Nutrition website
- Will there be any training or technical assistance given on using the computer software? Manuals wer included with laptops along with a helpdesk number
- ❖ Will unused coupons be reallocated to counties that have distributed all of theirs? Yes, more information will be provided at the July 9, conference call
- Can a disabled person under the age of 60 receive coupons? Yes, if they are a resident of a congregate meal site
- ❖ Will there be regular conference calls to ask questions? Yes, Quarterly
- ❖ In one section of the manual it states that a person must live in the county that the checks are being issued. However, in another section it states that they must live in adjacent county. Which is correct, can this be clarified? They must live in the county from which they are retrieving checks and can spend checks in any county
- Can they apply over the phone and then have the checks mail? Applications can be taken over the phone, but processing cannot begin until the Agency has a signed application in hand
- ❖ Can a Proxy apply on someone's behalf? Yes, with written consent